



**IF YOU WOULD LIKE TO
KNOW MORE ABOUT
THIS COURSE CONTACT**



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**NATIONALLY RECOGNISED
TRAINING**



**CAAPS
Training
Department**

Certificate III

In

**Community
Services**

CHC30802

Domestic Violence

Version 1



ABOUT THE CAAPS CERTIFICATE III COURSE IN COMMUNITY SERVICES



COURSE OUTLINE

This qualification applies to community work delivered through a broad range of services which provide support to individuals and groups. This level is appropriate for support workers, caseworkers and client contact officers. Generally, these positions:

- Have direct contact with clients
- Identify presenting needs
- Refer to appropriate services and support

Specialist areas at Certificate III include an orientation to working with individuals with special needs such as alcohol and other drug issues, mental health issues, or domestic Violence. Workers at this level are required to have an understanding of Indigenous culture and history and to work with local communities in the provision of services.

PROGRAM BENIFITS

- Opportunity for recognition of skills and competencies already attained
- Culturally appropriate training



COURSE STRUCTURE

This course covers the following competencies:

Unit of Competency

CHCADM5C	Work within the administration protocols of the organisation
CHCCD12D	Apply a community development framework
CHCCOM2B	Communicate appropriately with clients and colleagues
CHCCS301A	Work in a legal and ethical framework
CHCCS401A	Facilitate Co-operative behaviours
CHCCS402A	Respond holistically to clients issues
CHCINF2B	Maintain organisation's information systems
CHCORG3B	Participate in work environments
CHCOHS301A	Participate in workplace safety procedures

Group 1

CHCCS8A	Provide first point of contact
CHCGROUP2C	Support group activities

Group 5 Electives: choose 2 (note:CHCDFV2B is a prerequisite for CHCDFV4B, CHCDFV6B and must be selected together) or choose CHCDFV1B & CHCDFV2B

CHCDFV2B	Manage own professional development in response to domestic and family violence
+ Either:	
CHCDFV4B	Promote community awareness of domestic and family violence
Or:	
CHCDFV6B	Provide domestic and family violence support in Aboriginal and Torres Strait Islander Communities
And / Or:	
CHCDFV1B	Recognise and respond to domestic and family violence

HOW TO ENROL

This course is a competency based certificate and is available for enrolment on a per unit bases or as a whole certificate qualification depending on the needs of the individual, group or organisation. It can take place on Campus, On the Job, and on Remote Communities, subjected to funding and either part time over two years or full time over one year.

ASSESSMENT

All assessment is competency based. Participants are required to demonstrate all competencies. If not successful there is the opportunity to be assessed again. If participants are not happy with their outcome they have the option in taking up the CAAPS Appeals Process.

Recognition of Prior Learning (RPL) is available.

COURSE LENGTH

This is a part time course, delivered in one week blocks or self paced through self directed learning packages.

COURSE FEES

Price on application

